

Q1 2026-27 Riverside Scotland Complaints

Complaints Riverside Scotland Q1	April	May	June	Total
Anti-Social Behaviour	1		2	3
Behaviour of staff or service provider	3	3	3	9
Building Safety		1		1
Income Collection			2	2
Property Improvement			2	2
Property Services	1			1
Repairs	10	13	8	31
Tenancy Management	2			2
Grand Total	17	17	17	51

Complaints Riverside Scotland Q1	April	May	June	Total
Stage 1	13	14	14	41
Stage 2	4	3	3	10
Grand Total	17	17	17	51

Complaints Riverside Scotland Q1	April	May	June	Total
Not Upheld	9	3	7	19
Partially Upheld	6	8	5	19
Upheld	2	6	5	13
Grand Total	17	17	17	51