

## Q4 2025-26 Riverside Scotland Complaints

Q4 2025-26 Riverside Scotland Complaints	January	February	March	Total
Anti-Social Behaviour		1	2	3
Behaviour of staff or service provider			1	1
Building Safety			1	1
Income Collection		2	1	3
Property Improvement	1	1	2	4
Repairs	11	29	12	52
Tenancy Management	1	1		2
<b>Grand Total</b>	<b>13</b>	<b>34</b>	<b>19</b>	<b>66</b>

Q4 2025-26 Riverside Scotland Complaints	January	February	March	Total
stage 1	12	29	17	58
stage 2	1	5	2	8
<b>Grand Total</b>	<b>13</b>	<b>34</b>	<b>19</b>	<b>66</b>

Q4 2025-26 Riverside Scotland Complaints	January	February	March	Total
Not Upheld	2	9	5	16
Partially Upheld	3	4	3	10
Upheld	8	21	11	40
<b>Grand Total</b>	<b>13</b>	<b>34</b>	<b>19</b>	<b>66</b>