

Freedom Of Information Request Response



Ref No.	FOISA 2025-1
Date Received	25/04/2025
Title	Damp & Mould Reports or Complaints

Request	<p>Good Afternoon,</p> <p>I am writing to request the following information under the Freedom of Information (Scotland) Act 2002:</p> <p>1. The number of reports or complaints received by the housing association relating to damp and/or mould in tenant properties, broken down by year, for each of the last five calendar years (2019–2024).</p> <p>Thank you</p>
Response	<p>We acknowledge your request for information under the Freedom of Information Scotland Act (FOISA), made on 25th April 2025 where you requested information regarding reports or complaints received by the housing association relating to damp and/or mould in tenant properties, broken down by year, for each of the last five calendar years (2019–2024).</p> <p>Riverside Scotland can confirm that it holds information relating to your request and provides the following in response:</p> <p>2019 - 17 2020 - 16 2021 - 13 2022 - 31 2023 – 72 2024 – 101</p> <p>If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 days of the date of receipt of your original response and should be forwarded to:</p> <p>foi@riverside.org.uk</p> <p>However, if you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision via the following details:</p>

Email

enquiries@itspublicknowledge.info

Post

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Telephone
01334 464610

Kind regards,

FOI Team