Request - 11 February 2024

Under the Freedom of Information Act, I am writing to request information regarding pest infestations reported within properties managed by the Housing Association.

Please provide details on the following:

- 1. Number of Reports: The total number of pest infestation reports filed by residents of properties managed by the Housing Association over the last five years. Could this be broken down by year.
- 2. Types of Pests: A breakdown of these reports by the type of pests identified (e.g., rodents, insects, etc.).
- 3. The total number of properties currently managed by the Housing Association.

14 February 2024: Further information sought from requester

Could I add a further clarification to my request. Would It be possible to break down insects into the type found if possible. I understand this may delay the response but if this could be added that would be great.

Response – 8 March 2024

Please find below our responses to your Freedom of Information request:

1. Number of Reports: The total number of pest infestation reports filed by residents of properties managed by the Housing Association over the last five years. Could this be broken down by year.

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2021 - 74
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2022 - 21

2023 - 52

Note: we only hold information from 2021 onwards

2. Types of Pests: A breakdown of these reports by the type of pests identified (e.g., rodents, insects, etc.).

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Insects (bed bugs, fleas) - 9, (bees/wasps - 81), Birds - 3, Vermin - 54
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3. The total number of properties currently managed by the Housing Association.

2498