

For the time period 1<sup>st</sup> April 2022 to 31<sup>st</sup> March 2023 (or your equivalent 12-month period), please provide the following:

**1. Total number of violent incidents on your staff broken down by job title/category of worker**

- (10 incidents in total)
- 7 reported by Housing Officers/Tenant Partners
- 1 reported by Housing First for Families Officer
- 1 reported by Asset Services Team Leader
- 1 reported by Tenant Partner Team Leader

**2. A breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour**

- 4 incidents were verbal abuse in person
- 2 incidents were verbal abuse over the phone
- 1 incident was anti-social behaviour (aggressive animal - resulted in no injury)
- 1 incident was anti-social behaviour (verbal abuse and threats of violence)

*The above eight incidents however, we haven't and wouldn't normally, class these as 'violent incidents'. The below two incidents we would categorise as 'violent'.*

- 1 incident was threat of violence (threatened with a weapon - resulted in no injury)
- 1 incident was physical assault

**3. How many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker?**

- None