

service areas	April	May	June	Grand Total
Compliance		1		1
Customer Care			1	1
Responsive Repairs	2	1	4	7
Grand Total	2	2	5	9
outcomes	April	May	June	Grand Total
Not Upheld	1	1		2
Partially Upheld			1	1
No Outcome recorded	1	1	4	6
Grand Total	2	2	5	9
stages	April	May	June	Grand Total
stage 1	2	2	5	9
Grand Total	2	2	5	9
Breached timescales	April	May	June	Grand Total
No	1	2	3	6
Yes	1		2	3
Grand Total	2	2	5	9