

Row Labels	April	May	June	July	August	September	October	November	December	January	February	March	Grand Total
Aids and Adaptations				1		1					1		3
Compliance	3	2							2				7
Customer Care	1	2			1					1	3		8
Estate Management			1				1	1		2	1		6
Planned Cyclical			2				2	1				1	6
Responsive Repairs	28	27	19	25	22	22	37	20	29	35	29	24	317
Voids/New Let MOTs							1						1
<b>Grand Total</b>	<b>32</b>	<b>31</b>	<b>22</b>	<b>26</b>	<b>23</b>	<b>23</b>	<b>41</b>	<b>22</b>	<b>31</b>	<b>38</b>	<b>34</b>	<b>25</b>	<b>348</b>

Row Labels	service failure	stage 1	Stage 2	Grand Total
Aids and Adaptations		3		3
Compliance		7		7
Customer Care		8		8
Estate Management		6		6
Planned Cyclical		6		6
Responsive Repairs	196	119	2	317
Voids/New Let MOTs	1			1
<b>Grand Total</b>	<b>197</b>	<b>149</b>	<b>2</b>	<b>348</b>

