

Rent increase consultation 2017-18

Feedback Form



All completed feedback forms will be entered into a prize draw for a £50 supermarket voucher

Our Current Services

- ▶ 24 hr Customer Contact Centre
- ▶ Responsive Repairs Service
- ▶ Money Advice Service
- ▶ Home improvements
- ▶ Affordable Warmth Service

The decision to increase the rents for next year will be taken by our Board at its meeting at the end of January 2017. Your views matter and influence this decision. Please select which of the following options we should consider when increasing our rental charge for 2017/18.

Please tick one box



▶ **Option 1 - 2% increase**

Continue to provide current services, but will require reducing improvements to existing homes

A 2% increase will allow us to continue to provide our current services as they are, but will require reducing improvements to existing homes

▶ **Option 2 - 3% increase**

Continue to provide current services and introduce a development programme

A 3% increase will allow us to continue to provide our current services and allow us to introduce a development programme for building new homes to meet future needs.

▶ **Option 3 - 4% increase**

Continue to provide current services, introduce a development programme & expand the handyman service

A 4% increase will allow us to continue to provide our current services and allow us to introduce a development programme for building new homes to meet future needs. In addition to this we will be able to expand the handyman service to all our areas of operation

Continued overleaf →

Any other comments?

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Name: _____

Address: _____

Telephone: _____

Email: _____



Post your completed feedback form to us using the freepost envelope provided **by Friday 20th January 2017.**

If you have any questions please contact:
Gillian Scott - 01294 316757