

## Customer Involvement Panel

Our customer panel is made up of a growing number of customers who want to have their say on our services and how we deliver them. Customers who have signed up are given regular opportunities to influence decisions which could affect them for example, by taking part in consultation events, short online surveys, quick polls and small focus groups.

We ask our Customer Panel questions about key customer-facing policies, for feedback on the information we provide to customers and how we do this, as well as sharing key performance information.

Panel members choose when and how they participate and how much time they give, why not try it and see what difference you could make?

To find out more, or sign up, please use our [online enrolment form](#) or get in touch with us at [involvement@riversidescotland.org.uk](mailto:involvement@riversidescotland.org.uk) or call our Customer Involvement Officer on 01294 316785