Riverside Scotland Complaints Q2 2026-27

| Q2 2026-27 Riverside Scotland Complaints | July | August | September | Grand Total |
|---|---|---|---|---|
| Anti-Social Behaviour | 1 | 2 | | 3 |
| Behaviour of staff or service provider | 1 | 2 | 3 | 6 |
| Building Safety | | | 1 | 1 |
| Find a Home | 1 | 1 | 1 | 3 |
| Property Improvement | 1 | 1 | 2 | 4 |
| Property Services | 2 | | | 2 |
| Repairs | 18 | 7 | 10 | 35 |
| Tenancy Management | 2 | 1 | 6 | 9 |
| **Grand Total** | **26** | **14** | **23** | **63** |

| Q2 2026-27 Riverside Scotland Complaints | July | August | September | Grand Total |
|---|---|---|---|---|
| Stage 1 | 24 | 11 | 18 | 53 |
| Stage 2 | 2 | 3 | 5 | 10 |
| **Grand Total** | **26** | **14** | **23** | **63** |

| Q2 2026-27 Riverside Scotland Complaints | July | August | September | Grand Total |
|---|---|---|---|---|
| Not Upheld | 12 | 6 | 10 | 28 |
| Partially Upheld | 4 | 3 | 7 | 14 |
| Upheld | 10 | 5 | 6 | 21 |
| **Grand Total** | **26** | **14** | **23** | **63** |