

Freedom Of Information Request Response

Ref No.	FOISA 2026-2
Date Received	30/06/2026
Date Responded	23/07/2026
Title	Violence at Work VAW26

Request	Dear FOI Officer, For the time period 1st April 2025 to 31st March 2026 (or your nearest 12-month period), please provide the following: 1. total number of violent incidents on your staff broken down by job title/category of worker 1. a breakdown of the nature of the violent incident e.g. verbal, physical, threatening behaviour 1. how many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker Please could you break this information down into incidents involving female staff / male staff. Violent incidents can include verbal abuse or threats including face to face; online and via telephone; physical attacks; threatening behaviour; racial abuse and sexual harassment/violence. As you will be aware the requirements of the Freedom of Information (Scotland) Act 2002 are that public bodies should provide requested information within 20 working days. We look forward to receiving your response.
Response	Good morning We acknowledge your request for information under the Freedom of Information Scotland Act (FOISA), made on 30th June 2026 where you requested information regarding violent incidents on our staff. Riverside Scotland can confirm that it holds information relating to your request and provides the following in response:

1. Total number of violent incidents on your staff broken down by job title/category of worker

(10 incidents in total)

2 reported by Housing Officers – all female staff

8 reported by Contractors – all male staff

2. A breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour

6 incidents were verbal abuse in person

2 incidents were verbal abuse over the phone

1 incident was physical attack on male contractor

1 incident was aggressive dog

3. How many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker?

None

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 days of the date of receipt of your original response and should be forwarded to: foi@riverside.org.uk

However, if you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision:

Email

enquiries@itspublicknowledge.info

Post

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

Telephone

01334 464610

Kind regards

FOI Team
Riverside Scotland